Reach Customers Online with Google

google.com/grow





HI, I'M CORISSA



WEBSITE

corissasaintlaurent.com

EMAIL

hello@corissasaintlaurent.com

SOCIAL

@corissasaintlaurent



AGENDA

HOW GOOGLE HELPS BUSINESSES REACH CUSTOMERS

Learn how Google works and how your business can be found.

RESOURCES TO HELP YOU APPEAR ACROSS GOOGLE

Learn how to use Google Trends to increase visibility.

REACH CUSTOMERS WITH ONLINE ADVERTISING

How to advertise on Google and other sites.



How Google helps businesses reach customers





CONNECT WITH CUSTOMERS IN MOMENTS THAT MATTER

Billions of local searches happen each month.¹

4 out of 5 consumers use search engines to find info like store address, hours, and directions.²

85% of all transactions still happen in local stores.³



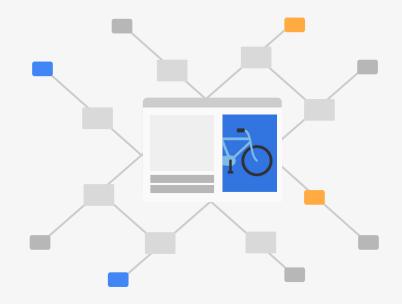
^{1.} Google Internal Data

² Google/Purchased, U.S., "Digital Diary: How Consumers Solve Their Needs in the Moment," n=1,000 U.S. smartphone users 18+, responses=14,840, needs=10,540; May 2016.

³ Google internal data, Jan 2017.

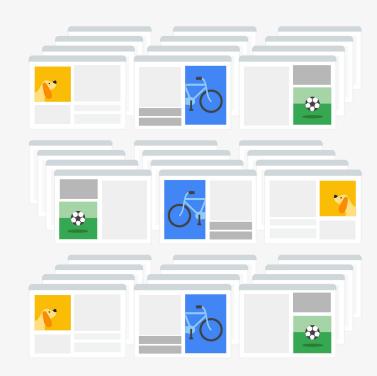
HOW SEARCH WORKS

- A web crawler is software that fetches and indexes publicly available web pages.
- Google's crawler, called
 Googlebot, follows links from
 page to page, sending website
 info back to Google.



GOOGLE ORGANIZES INFORMATION

- Info is stored in Google's index.
- The index organizes info by page content and other factors.

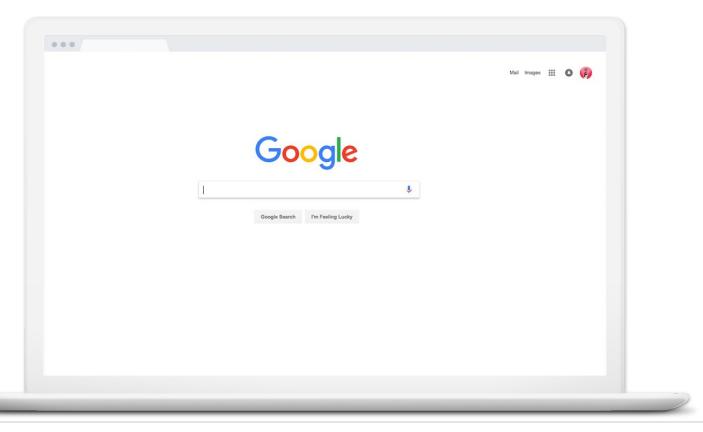


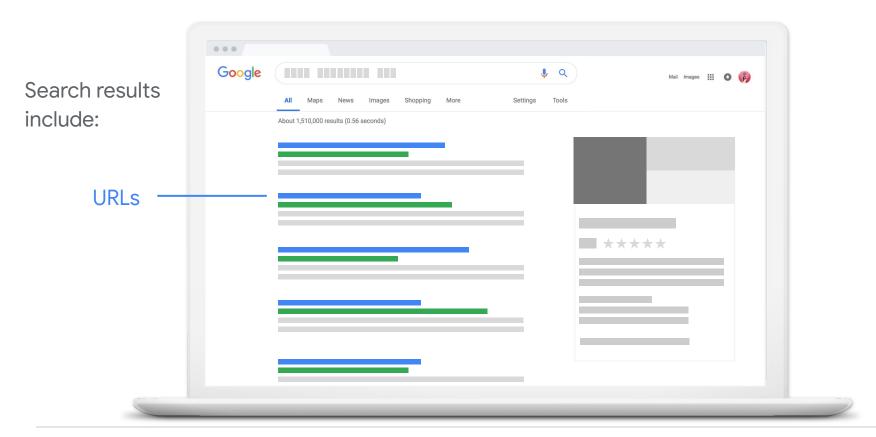
WHEN SOMEONE SEARCHES...

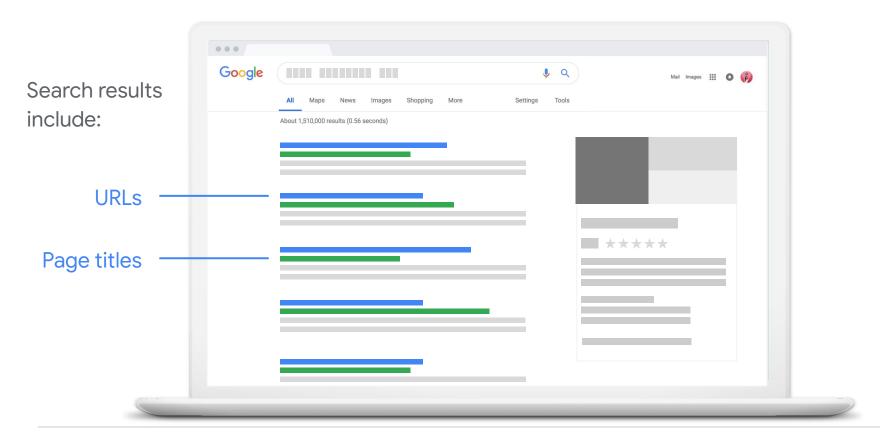
- Googlebot crawls and indexes billions of web pages.
- When someone searches
 Google, relevant and useful
 results—pulled from the
 index—are displayed.

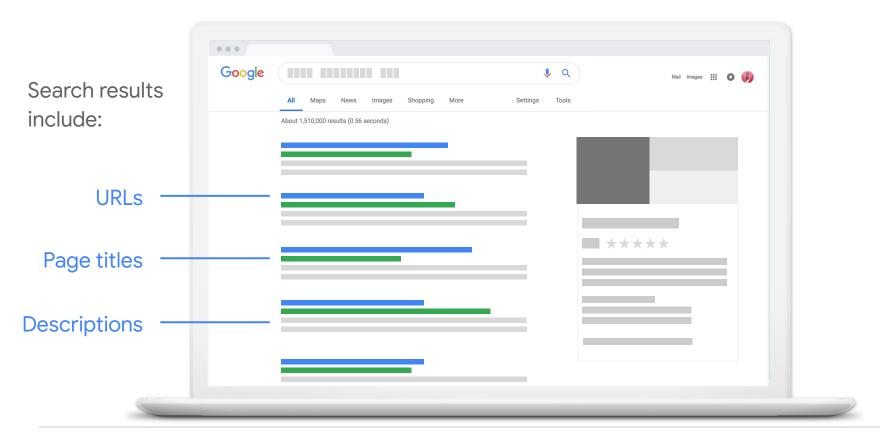


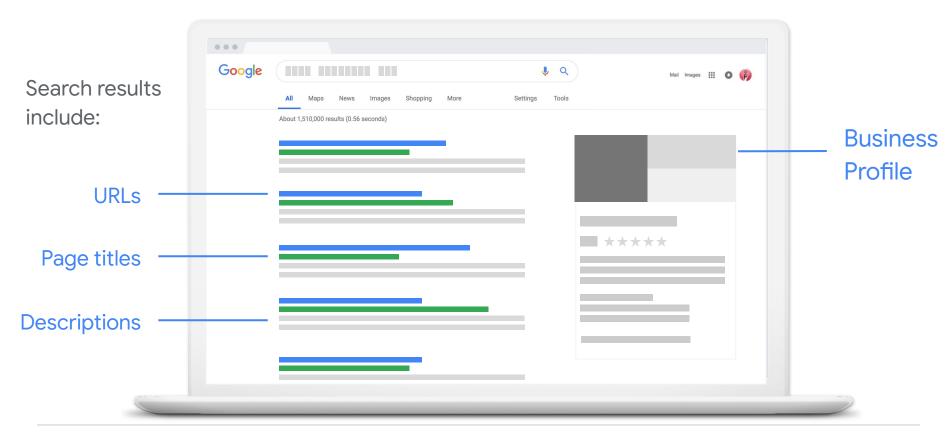
A PERSON ENTERS A SEARCH QUERY

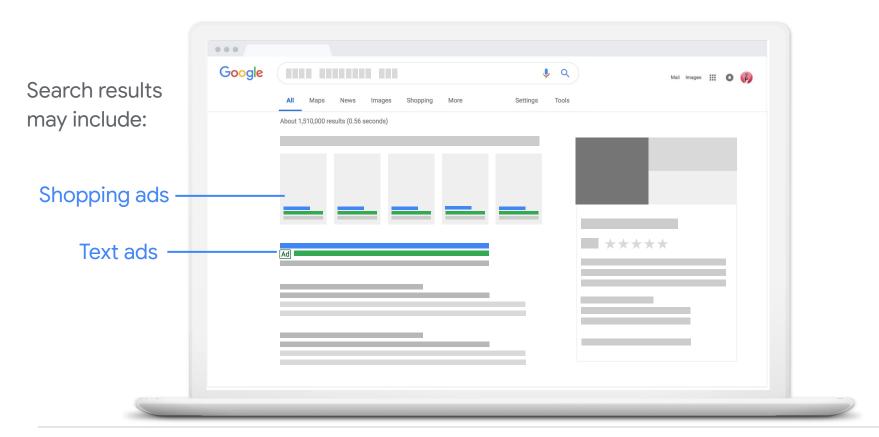


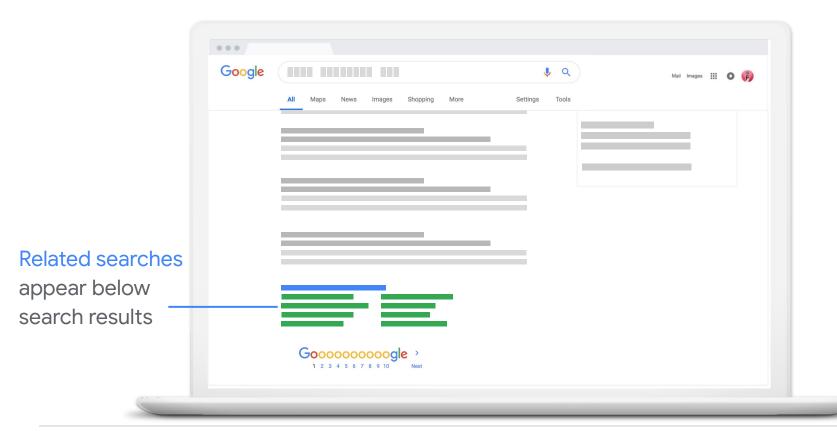












ACTIVITY: ORGANIC SEARCH RESULTS

Open a web browser and visit **google.com**

Search for words and phrases that should surface your business in the search results.

Do you show up?

If yes: What text appears? How does it look? Where do clicks take you?

If no: What sites show up? Do you recognize these businesses?



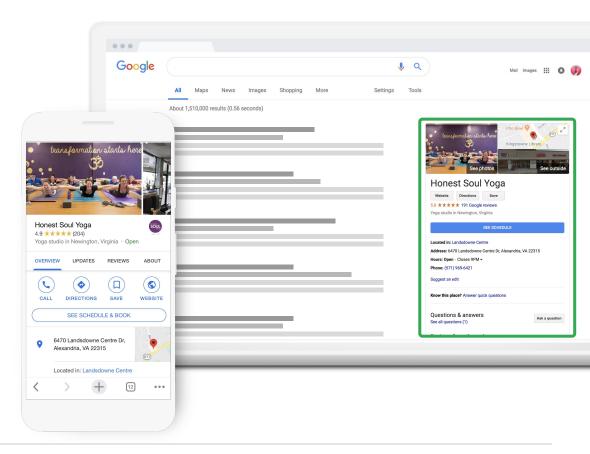
Resources to help you appear across Google



CREATE A FREE BUSINESS PROFILE ON GOOGLE

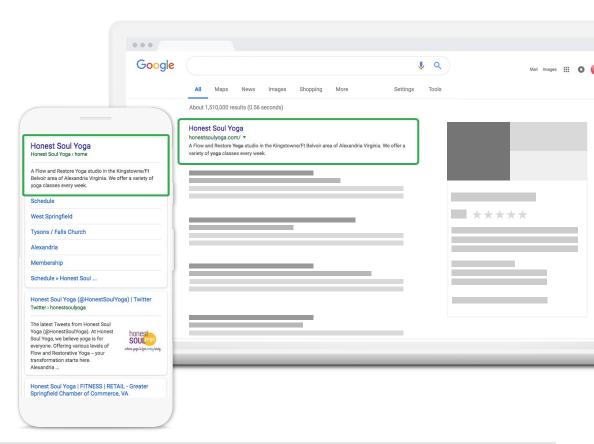
Stand out when customers search for your business or businesses like yours on Google Search and Maps.

google.com/business

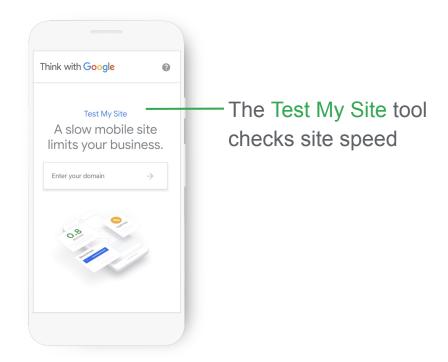


TIPS FOR APPEARING IN ORGANIC RESULTS

- Relevant, original content
- Logical organization
- Good page titles and descriptions
- Optimized images
- Fast load time
- Optimize for mobile

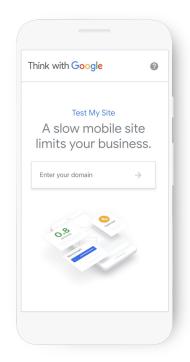


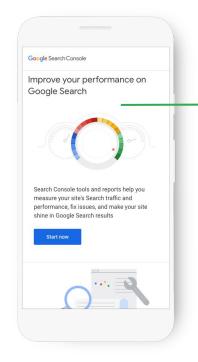
MORE TOOLS TO MAINTAIN A STRONG ONLINE PRESENCE



g.co/testmysite

MORE TOOLS TO MAINTAIN A STRONG ONLINE PRESENCE



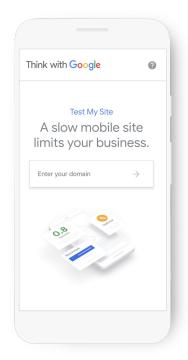


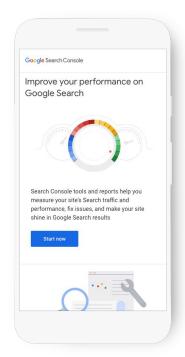
Search Console measures site performance

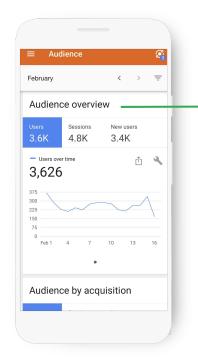
g.co/testmysite

g.co/searchconsole

MORE TOOLS TO MAINTAIN A STRONG ONLINE PRESENCE







Google Analytics shows behavior on your site

g.co/testmysite

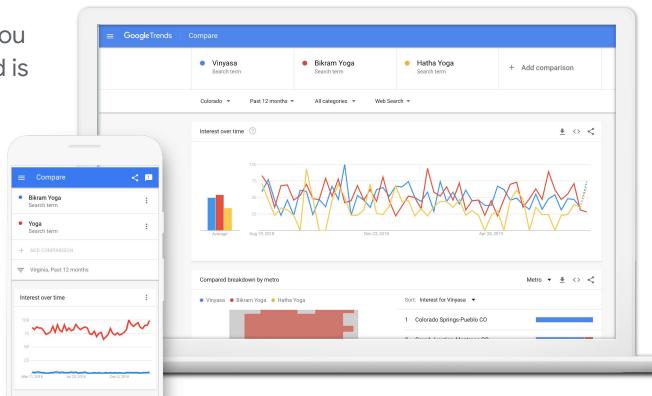
g.co/searchconsole

g.co/analytics

IDENTIFY POPULAR SEARCH TERMS WITH GOOGLE TRENDS

Google Trends helps you explore what the world is searching for. See search interests from global to city level.

g.co/trends



ACTIVITY: TRY GOOGLE TRENDS

- Open a web browser window and visit g.co/trends
- Enter words or phrases related to your business; compare results
- 3 Narrow down results by location
- 4 Adjust date range
- 5 Explore related queries

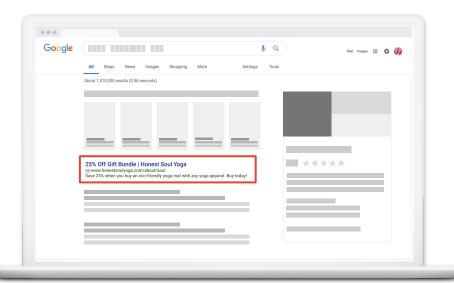


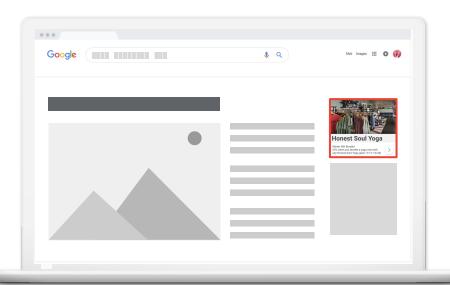
Reach customers with online advertising





WHERE ADS CAN APPEAR





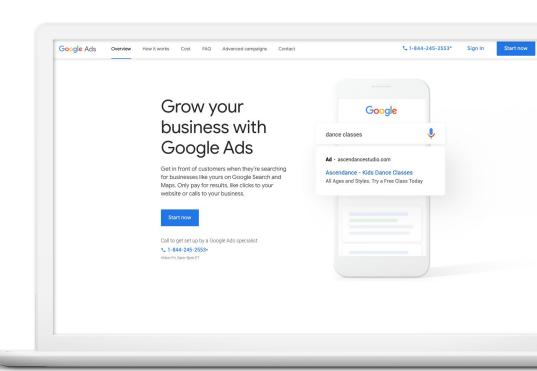
Google Search Network

Google Display Network

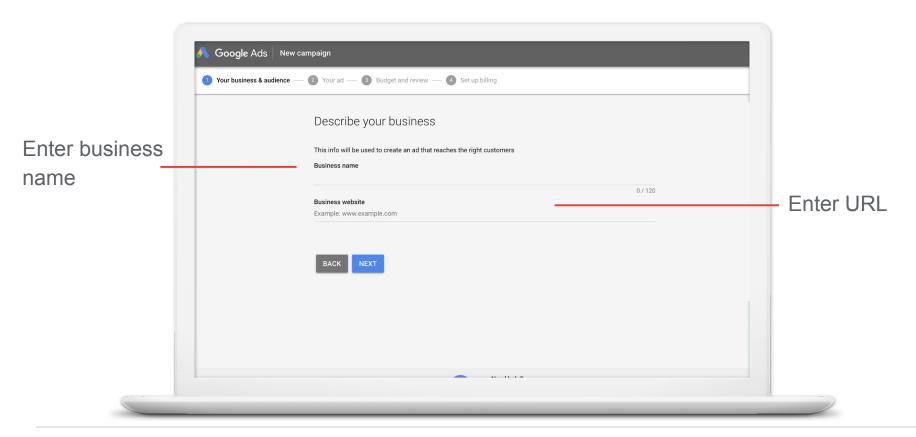
START WITH A SMART CAMPAIGN

Smart campaigns are designed for small businesses. Set up and run ads in a few steps.

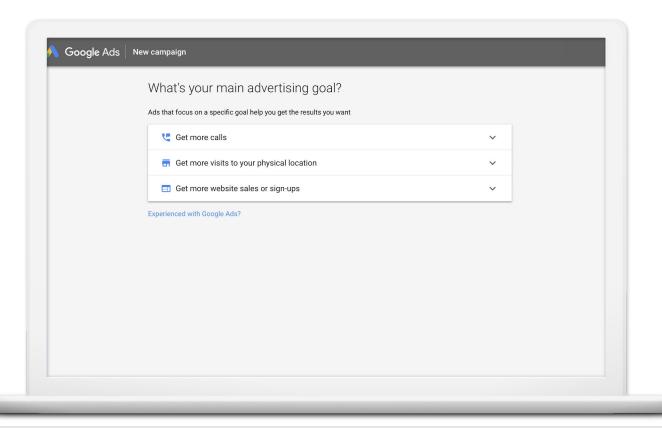
ads.google.com



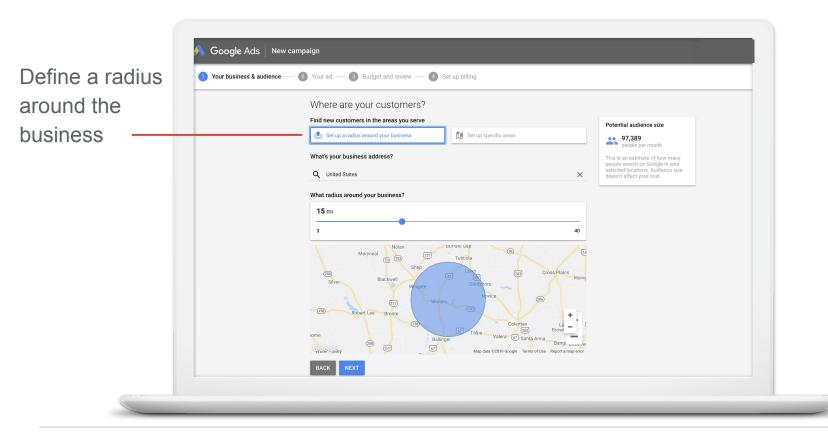
HERE'S HOW TO DO IT



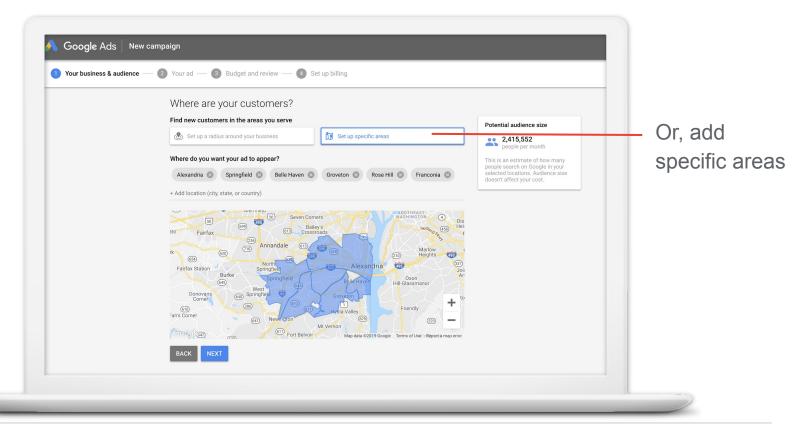
SELECT A GOAL



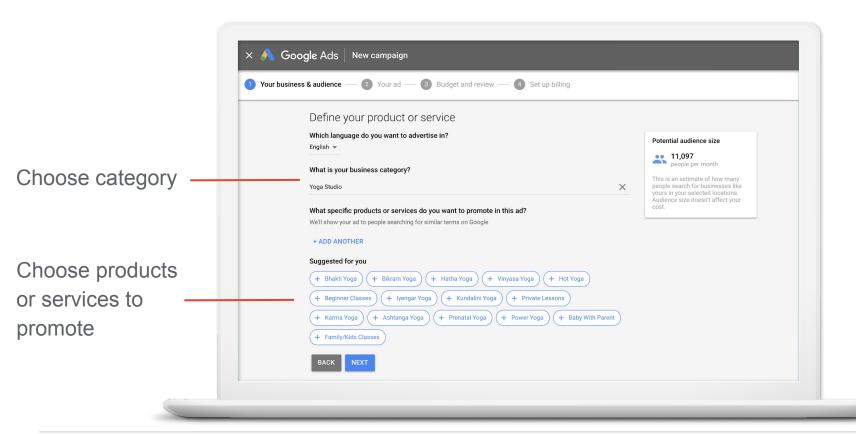
CHOOSE AREAS WHERE ADS CAN SHOW



CHOOSE AREAS WHERE ADS CAN SHOW

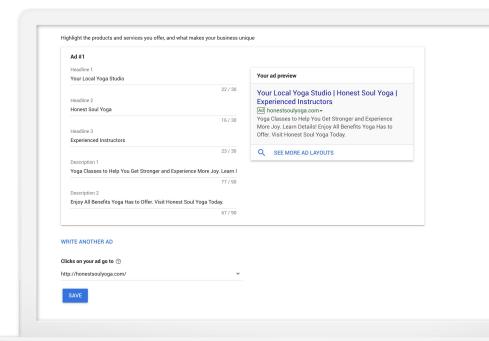


DESCRIBE THE PRODUCT OR SERVICE

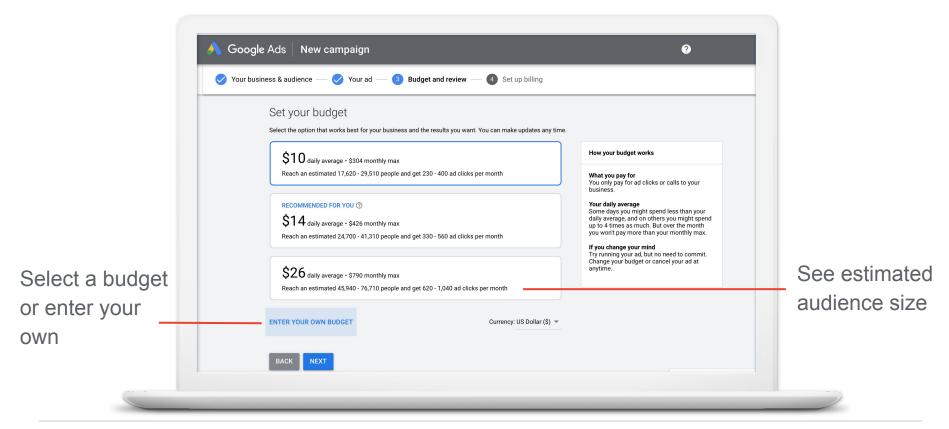


WRITE YOUR AD

- Three headlines
 - o 30 characters max, each
- Two description lines
 - 90 characters max
- One display URL
 - Choose the most relevant page on your site



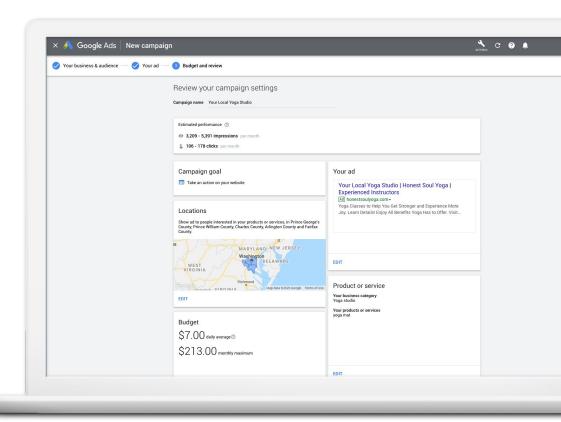
SET YOUR BUDGET



REVIEW CAMPAIGN AND LAUNCH

You can:

- Edit or pause at any time
- See performance reports: clicks, impressions, and spend
- Choose days and times when the ad is eligible to appear
- Remove irrelevant search phrases
- Connect to Google Analytics

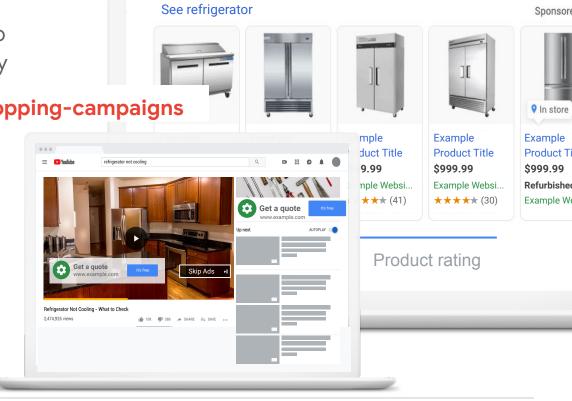


ADDITIONAL ADVERTISING OPTIONS

Use Smart Shopping campaigns to promote online and local inventory

google.com/retail/solutions/shopping-campaigns

Show video ads on YouTube and across Google Display Network youtube.com/ads



J Q

Google

Recap and resources





YOUR NEXT STEPS



Create a search-friendly website with useful info. It should load quickly and work on all devices.



Explore resources like Google My Business, Test My Site, Search Console, Analytics, and Trends.



Consider online advertising to reach more customers across Google and other sites.

RESOURCES

Google My Business google.com/business

Test My Site g.co/testmysite

Google Search Console g.co/searchconsole

Google Analytics g.co/analytics

Google Trends g.co/trends

Google Ads ads.google.com

Smart Shopping campaigns google.com/retail/solutions/shopping-campaigns

YouTube Advertising youtube.com/ads

GOOGLE PRIMER: BUSINESS AND MARKETING LESSONS

- Quick, easy lessons on your phone
- Learn whenever you have a few minutes free
- Practical, personalized next steps

Google Primer Suggested Minicourses

Make Your Website Work Hard for Your Business Get Online with a Strong Business Website Connect with Customers by Taking Your Business Online

Quick Tip:

Download the Primer app q.co/primer/fromhome



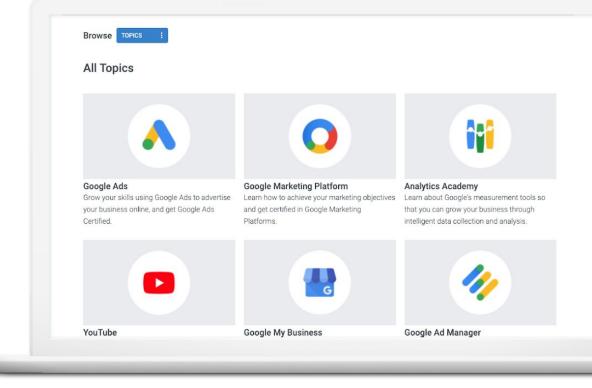




Grow with Google #growwithgoogle

SKILLSHOP: TRAINING ON GOOGLE'S PROFESSIONAL TOOLS

Develop skills you can apply right away with free e-learning courses. Learn at your own pace and get Google product certified.

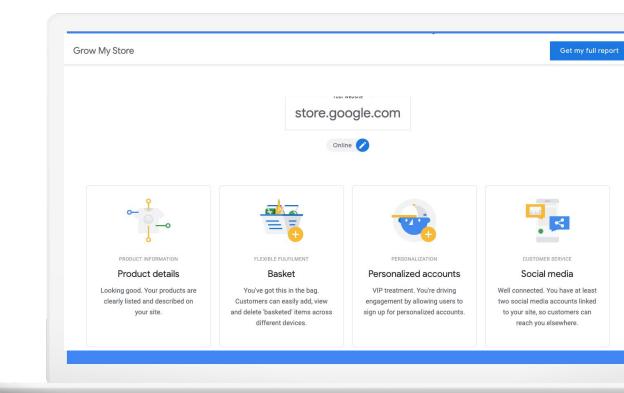


Quick Tip:

Master Google tools g.co/skillshop

GROW MY STORE: PERSONALIZED TIPS FOR IMPROVING YOUR ONLINE STORE

Whether you sell online or in-store, boost your business with a quick and easy evaluation of your retail website.

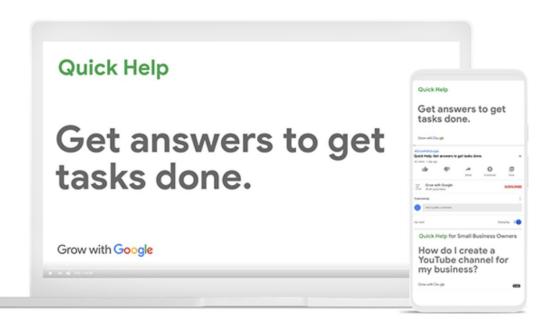


Quick Tip:

Get your report q.co/growmystore

QUICK HELP VIDEOS FOR SMALL BUSINESSES

- Watch short videos to learn how to use Google's tools
- Find answers to frequently asked questions
- Learn about new features



Quick Tip:

Watch on Youtube

g.co/grow/quickhelp

Grow with Google #growwithgoogle

FREE ONLINE TRAINING AND TOOLS AT GOOGLE.COM/GROW

For teachers and students
Bring digital tools into
your classroom.

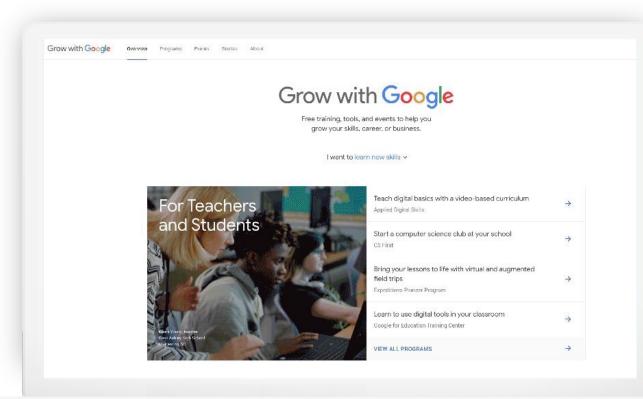
For local businesses
Help new customers find
you online.

For job seekers

Boost your resume with a new certification.

For developers

Learn to code or take your skills to the next level.



Thank You

corissasaintlaurent.com/events

#GrowWithGoogle

